A welcome from Lynne Miller - National IPS Lead, IPS Grow

Hello and welcome to the second edition of Growing Together - a newsletter delivered by IPS Grow to share best practice, resources, news and plans across our growing IPS community.

August has seen the launch of Communities of Practice across East of England and the Midlands and the second Community of Practice for London. The feedback to date has been incredibly positive with attendees reporting the benefits of "*sharing ideas with counterparts and hearing from other IPS services*" and "*I always feel I learn some inspirational ideas and ways of thinking*". On page 2 you'll see more feedback and dates for the upcoming Communities of Practice in your region.

In other news, we've developed an array of resources and tools to assist you in delivering a high quality service. You can access and download these on pages 3 & 4.

With the recent launch of the IPS Grow Reporting Tool - we are delighted to share that we now have 160 users registered to the tool and some of the early adopters of the tool successfully submitted their quarterly return to NHS England using the tool - read more on page 4.

On a final note I want to flag the NHS Implementation Plan. NHS England published their Mental Health Implementation Plan 2019-20 – 23-24 last month. This includes the commitment to continue to expand IPS services across England with deadlines for initial plans from STPs by 27.9.19. Next Thursday 12th November we are co-hosting a webinar with NHS England, to introduce you to the Long Term plan for IPS, and our tools to help facilitate your planning process - see page 2. For more information on this webinar, please contact your IPS Grow Lead.

I hope you find this newsletter insightful and informative. Please do get in touch with any suggestions or if you'd like to feature in a future edition.

Let's grow together!

Lynne Miller
National IPS Grow Lead

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Launch of Guidelines on IPS KPIs and an Outcomes Framework

We have produced a KPI document which is intended to provide high level guidance and recommended Key Performance Indicators and outcomes for new and mature services. This document has been developed in collaboration with high fidelity UK IPS services and should be used to inform discussions with commissioners and IPS teams. You can download a copy **here**.

Communities of Practice are taking place across the country!

IPS Grow have hosted a Community of Practice (COP) event for the East of England, Midlands and a Team Leader focused event in London. These events bring together providers from across the region, often for the first time, building a peer learning community that will help providers deliver high-fidelity IPS and achieve great outcomes. The feedback for these events have been incredibly positive with attendees reporting the value of shared learning, networking and access to tools and resources.

Key Dates:

11 Community of Practice - Leeds **&** Community of Practice - Midlands

19 Community of Practice - South East

To find out about the next COP event for your region, please contact your Regional IPS Grow Lead.

Webinar on Reporting Tool

The webinar on the IPS Grow Reporting Tool hosted by IPS Grow was a great success with 120 people attending. For those who missed it, you can still listen to the webinar **here.**

## Continued expansion of IPS - Long-term Implementation Plan

As many of you will be aware, the NHS Mental Health Implementation Plan 19/20 – 2023/24 was published last month. It lays out what is expected from STPs in terms of planning and implementing the commitments set out in the NHS Long Term plan and 5 Year Forward View for Mental Health. This includes an outline of expectations for STPs around meeting expanded IPS access targets. Please talk to your local CCG and STP to ensure your region has plans in place.

27 September and **15 November** are the dates the draft and final implementation plan is due.

A webinar is being held on **Thursday 12th September** at **2pm** which is co-hosted by IPS Grow and NHS England to introduce you to the LTP for IPS, and our tools to help facilitate your planning process. **To join the webex click here**.
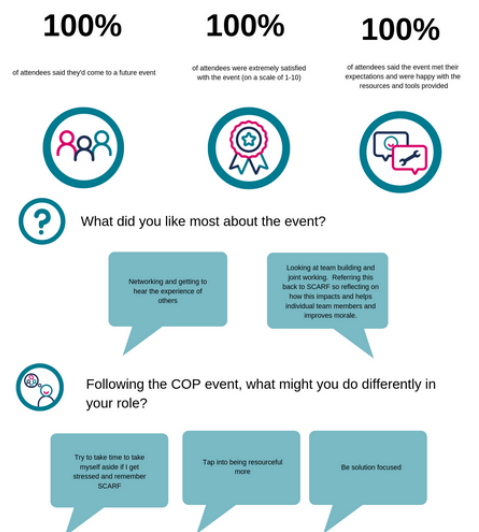
TOOLS & RESOURCES

1   **IPS Grow Reporting Tool**

The IPS Grow Reporting Tool is a web-based tool created by IPS Grow to help IPS service providers report on and analyse their performance.

160

We now have 160 individuals signed up to the reporting tool! If you haven't adopted the tool yet, register via the link to the right.

Register to access the reporting tool

FAQs

Standard Spreadsheet

The reporting tool is divided in two sections:

Dashboard: allows service providers to visualise their performance across one or multiple teams, and share information with their stakeholders.

Quarterly Returns: allows service providers receiving Wave 1 and Wave 2 funding to submit their NHS England Quarterly Return. The tool then aggregates the information at different levels (STP, Regional, National).

Unsure whether you should adopt the reporting tool or not? See our informative webinar recording providing an in depth overview of the tool **here** and see page 6 where we speak with Working Well Trust who has shared their experience of adopting the Reporting Tool.

2   **Recovery Stories**

We have put together a guidance document for gathering Recovery Stories. This gives an overview of the impact recovery stories hold for members of the clinical team, recruitment purposes, for service users and their families. The guidance document also contains templates for gathering recovery stories and the information which holds the most impact.

IPS Grow are pulling together a joint resource booklet for recovery stories - so please send any recovery stories (with consent) which you'd like to feature in this booklet to martina.gibbons@socialfinance.org.uk

The Power of Recovery Stories

Recovery Story Template

Recovery Story Consent

3   **Wellness Action Plan (WAP)**

Wellness Action Plan

We have put together a short Wellness Action Plan as a resource to share to support your total wellbeing.

4 **KPI & Outcomes Framework**

KPI Guidance & Outcomes Framework Document

5 **Setting up an IPS service**

Setting up an IPS service

We have put together a short advisory piece on how to set up an IPS service - this outlines 10 considerations and key learnings from experts in the field.

6 **Recruitment and Vacancies**

IPS Grow hosts all IPS vacancies online, and promotes them across Twitter, LinkedIn and Facebook. We currently have 16 IPS vacancies across 5 regions. Please do notify the Recruitment Lead, Tina at martina.gibbons@socialfinance.org.uk of any vacancies. We will soon be doing paid advertising of all vacancies, so ensure you get yours listed for optimum reach and candidate attraction.

Need help with your recruitment? Contact Tina at martina.gibbons@socialfinance.org.uk for an array of resources and guidance to assist with the recruitment process. Similarly, the IPS Grow Leads have also been involved across various regions in recruitment events and assessment days. If you'd like support with your recruitment process, feel free to get in touch.

Current Vacancies:

16 IPS Roles

2 Team Leader Roles

14 Employment Specialist Roles

Please ensure you're a member of the NHS Collaboration Platform to receive all the resources and downloads for the upcoming Recruitment Toolkit. Email martina.gibbons@socialfinance.org.uk to join the platform.

QUARTERLY RETURNS - USING THE REPORTING TOOL

Working Well Trust were an early adoptor of the IPS Grow Reporting Tool and successfully submitted their quarterly returns using the Tool. We have spoken to Amelia Willett, Employment Service Manager at Working Well Trust to hear about her experience.

How long have you now been using the reporting tool?

I started accessing the tool in June and submitted a quarterly report for the first time early in July.

You were involved in developing the reporting tool. How was that?

It was great to be involved in the development stage, to contribute ideas and perspectives on how the tool could work. It meant that the finished product addresses real service needs.

What did you think when you first saw the reporting tool?

I thought it was clearly laid out and easy to navigate. I was looking forward to seeing a snapshot of service performance via the dashboard once the quarterly data was uploaded.

Amelia using the repoting tool
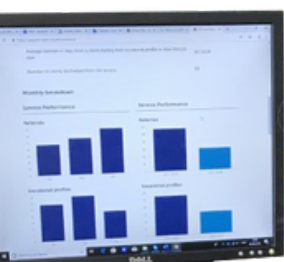
How easy was it to get everyone needed using the tool?

There was a slight hold up with our commissioner accessing the tool due to an issue with the account set up but this was resolved quickly. It took a couple of weeks to migrate data to the new spreadsheet but once this was done everything was straightforward.

"The employment specialists prefer the new spreadsheet"

Can you share your experience of using the reporting tool to submit your quarterly returns?

Once the spreadsheets were up to date and formatting complied with the tool, it was easy to upload the files and submit the quarterly return.

It definitely saved time, even though I did some manual calculations as well (just to be sure on the first time!).

For our next quarterly report for our commissioners, I will include screenshots of the dashboard as part of performance monitoring. I also plan on sharing the service quality information with the team to identify areas for improvement.

"I am confident using the tool and really pleased about the amount of time it has saved with quarterly reporting"

I find it very easy to use. It is much easier than filling out the Excel spreadsheet it replaced and provides a useful snapshot of performance via the dashboard.

It also seems to have helped establish clearer communication between services, commissioners and STP leads re quarterly data.

What advice would you give providers who are thinking about using the reporting tool?

I found it useful to speak to our local commissioners to see what reporting requirements the tool could replace to avoid duplication of data collection/entry.

It's been a good instigator to review the layout and content of our report for the CCG.

In my experience it has been worth moving to this new system of reporting, even if was time consuming initially to migrate our data to the new spreadsheets. It has certainly saved time in the long run. It also serves as a useful monitoring tool via the dashboard.

What do you like about the reporting tool?

I like that it's easy to navigate and laid out in a clear and logical way. I also like that you can go back and edit figures once you have submitted the report.

Share the News!

Please share this newsletter with colleagues so that we can keep more people informed about developments within and across our IPS Community. Let us know what you are doing to deliver high quality IPS services and let us share this across the community. If you have any thoughts on what content you'd like to see covered in future editions, please forward them to our team at support@ipsgrow.org.uk

Thank you!

Follow us on social media for an array of activities and highlights to keep updated between now and the next newsletter!

 @IpsGrow   @IPSGrowEngland   IPS-Grow

ipsgrow.org.uk