Team Fidelity Stakeholders

**Team fidelity review expectations**

* Should focus on 1 Team Leader and their location-based team in a specific Trust
* If had 1 TL and 3 ES would assess all 3 ES and their clinical teams
* **If had 1 TL and 10 ES**, would assess 5-6 ES (50-60%)
* Need to include 2 clinicians from each clinical team
* Need to include at least 2-3 CMHT Managers / and 2-3 consultants
* Helpful to include Medical Director
* 2 service users from each clinical team being reviewed

Need to ensure that service users are included from each clinical team, not just concentrated in one.

Add in names below (could include no of clients from each team if there are any confidentiality issues)

**In terms of planning meetings**

* ES should be done 1 at a time for an hour at least (ideally 1 hour, at least 45 minutes)
* Clinician interviews can be done in pairs, or 3 at max (allow 20 minutes)
* Service users – group or individually (group is more time efficient)
* Need to factor in up to 30 minutes for employer observation
* IPS Team meeting observation – can happen week before or after

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Name of Clinical Team 1 and ES | Name of clinical Team 2 and ES | Name of clinical Team 3 | Name of clinical Team 4 | Name of clinical Team 5 |
| ES: | ES: | ES: | ES: | ES: |
| Clinicians | Clinicians | Clinicians | Clinicians | Clinicians |
| Clinical Team Manager | Clinical Team manager | Clinical team manager | Clinical team manager | Clinical |
| Consultant | Consultant | Consultant | Consultant | Consultant |
| Clients | Clients | Clients | Clients | Clients |

**Other stakeholders:**

* Trust Executive e.g. CEO, Chief Operating Officer, Medical Director, Clinical Services Director, Borough Director
* Senior Trust Operations Managers
* Senior IPS Service Manager
* QA Leads
* DEA, Employers, Clients