

**PERSON SPECIFICATION**

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|   | **Essential**  | **Desirable**  |
| Qualifications  |   | * Trained in IPS approach

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| Experience  | * Experience/understanding of working with people with mental health support needs, or a similar client group within health, social services or the voluntary sector
* Proven experience of meeting and exceeding outcomes and targets
* Experience of managing multiple tasks at any one time
* Previous experience of working assertively to influence decision makers
 | * Experience of supporting people to obtain or keep work
* Experience of working within mental health services
* Own personal lived experience of recovery from mental health difficulties
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| Knowledge  | * An understanding of the needs and challenges faced by people who experience mental health difficulties
* Good understanding of the principles and practice of IPS
* Able to use IT and tools such as MS Word, PowerPoint and Excel

  | * Understanding of key legislation
* Knowledge of benefit system

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| Skills  | * Good motivational, communication and listening skills
* Outstanding interpersonal skills and ability to build rapport with a range of people
* Good organisational ability
* Team orientated and works collaboratively within a mixed-disciplinary team
* Ability to work independently and use initiative to develop and promote a service

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| Personal Qualities  | * Non-judgemental and trustworthy
* Empathy with the needs of those with mental health support needs
* Passion and drive to make a positive difference to people's lives
* Highly motivated with a genuine belief that someone with a mental health condition can find paid employment
* Resilient and tenacious to not give up despite setbacks and frustrations
* Commitment to integrity and excellent service delivery to the client, employers and clinical team
* Self-aware of personal strengths and weaknesses and actively invest in personal and professional development
* Willingness to travel within the region
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